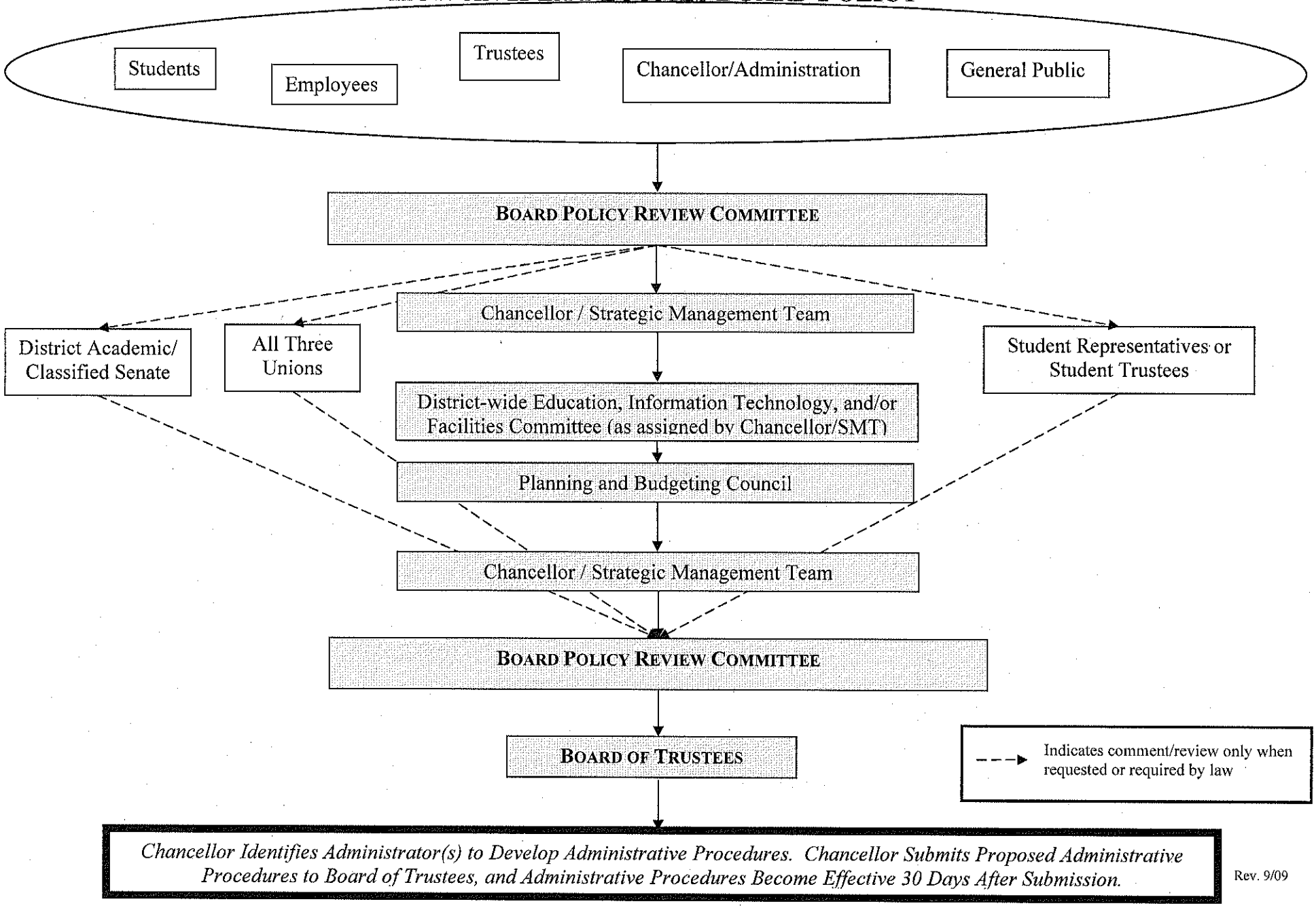
"How an Idea Becomes Board Policy"



Rev. 9/09