

PERALTA COMMUNITY COLLEGE DISTRICT
Board of Trustees Agenda Report
For the Trustee Meeting Date of September 27, 2011

ITEM # 29

ITEM TITLE:

PeopleSoft Software Update License and Support with Oracle (September 18, 2011 – September 17, 2012).

SPECIFIC BOARD ACTION REQUESTED:

Approval of PeopleSoft Update License and Support with Oracle (September 18, 2011 – September 17, 2012).

ITEM SUMMARY:

This is the annual PeopleSoft Software Update License and Support required to maintain all PeopleSoft modules used by the district and the colleges (Student Administration, Human Resources, Finance, General Ledger, Purchasing, Benefits, etc.). Total cost is \$235,216.16 (excluding applicable tax).

SOURCE OF FUNDS (AND FISCAL/BUDGETARY IMPACT):

Unrestricted General Fund

BACKGROUND/ANALYSIS:

This software update license & support is the standard level for PeopleSoft (Oracle) support services and consists of program updates, fixes, security alerts, and critical patch updates, tax, legal, and regulatory updates, upgrade scripts, certification with new third-party products/versions, major product and technology releases, with includes general maintenance releases, selected functionality releases, and documentation updates, assistance with service requests, and non-technical customer service.

ALTERNATIVES/OPTIONS:

EVALUATION AND RECOMMENDED ACTION:

Recommend approval.

OTHER DEPARTMENTS IMPACTED BY THIS ACTION:

YES _____ NO _____

COMMENTS:

WHO WILL BE PRESENTING THIS ITEM AT THE BOARD MEETING?

Ronald Gerhard, Vice Chancellor for Finance and Administration

(*****Board contract approval is subject to negotiation and execution by the Chancellor.)

DOCUMENT PREPARED BY:

Prepared by: Tony Tortorice Date: 13 Sept 11
Tony Tortorice, Chief Administrative Officer

DOCUMENT PRESENTED AND APPROVED BY:

Presented and approved by: [Signature] Date: 9/15/11
Ronald Gerhard, Vice Chancellor for Finance and Administration

FINANCE DEPARTMENT REVIEW

Finance review required Finance review *not* required

If Finance review is required, determination is: Approved Not Approved

If not approved, please give reason: _____

Signature: [Signature] Date: 9/15/11
Ron Gerhard, Chief Financial Officer

GENERAL COUNSEL (Legality and Format/adherence to Education Codes):

Legal review required Legal review *not* required

If Legal review is required, determination is: Approved Not Approved

Signature: _____ Date: _____
Thuy T. Nguyen, General Counsel

CHANCELLOR'S OFFICE APPROVAL

Approved, and Place on Agenda Not Approved, but Place on Agenda

Signature: Wise E. Allen Date: 9/19/11
Wise E. Allen, Chancellor



1-Sep-11

Minh Lam
Peralta Community College District
333 East 8th Street
OAKLAND
CA 94606
United States

Dear Minh Lam,

The technical support services and benefits provided under service contract number P-04-08056-000--66 will expire, or have expired, on 17-Sep-11. Please find attached an ordering document for the renewal of this service contract. If applicable, the attached ordering document may also include incremental technical support services newly acquired.

To ensure that there is no interruption to the technical support services and benefits provided under service contract number P-04-08056-000--66, please order the technical support services on this ordering document by issuing a form of payment acceptable to Oracle in accordance with the attached Order Processing Details section on or before 8-Sep-11.

If further information is required, please contact me at the e-mail address or telephone number provided below.

Regards,

Mike Gebhardt
Oracle Support Services
E-mail: mike.gebhardt@oracle.com
Tel.: +19163155819
Fax: +19163155657



Ordering Document

Service Contract #: P-04-08056-000--66	Renewal Contact: Mike Gebhardt
Offer Expires: 17-Sep-11	
Payment Terms: 30 NET from date of invoice	Telephone: +19163155819
Billing Terms: Quarterly in Arrears	Fax: +19163155657
	E-mail: mike.gebhardt@oracle.com
CUSTOMER: Peralta Community College District	
QUOTE TO	BILL TO
Account Contact: Minh Lam	Account Contact: Accounts Payable
Account Name: Peralta Community College District	Account Name: Peralta Community College District
Address: 333 East 8th Street	Address: 333 East 8th Street
	OAKLAND
	CA 94606
	United States
Telephone: 510 587 7848	Telephone: 510-466-7298
Fax:	Fax:
E-mail: mlam@peralta.edu	E-mail: @

Oracle may provide certain information and notices about technical support via e-mail. Accordingly, please verify and update the Quote To and Bill To information above to ensure that such communications and notices are received from Oracle. If changes are required, please e-mail or fax the updated information to Mike Gebhardt at mike.gebhardt@oracle.com or +19163155657. Please also include service contract number P-04-08056-000--66 on such reply.

OK TO PAY
A. Torrance

Service Details

Service Level: Software Update License & Support					End Date: 17-Sep-12	
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	Final Price
PeopleSoft Enterprise eProfile - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Performance Management Warehouse - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise HelpDesk for Employee Self Service - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Human Resources - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Inventory - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Business Planning - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise ESA Portal Pack - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise EPM Portal Pack - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Financials Portal Pack - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise eProcurement - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Strategic Sourcing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Integrated FieldService - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise CRM Portal Pack - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise eBenefits - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise ePay - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise HRMS Portal Pack - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise General Ledger - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Receivables - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Payables - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85

Service Contract Number: P-04-08056-000--66

Service Level: Software Update License & Support**End Date: 17-Sep-12**

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	Final Price
PeopleSoft Enterprise Asset Management - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Project Costing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Expenses - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Purchasing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise eSupplier Connection - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Benefits Administration - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise HelpDesk - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Telemarketing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Student Administration - Student Count Perpetual	14482215	27000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Community Access - Student Count Perpetual	14482215	27000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Community Directory - Student Count Perpetual	14482215	27000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Learner Services - Student Count Perpetual	14482215	27000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise eCompensation - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise eCompensation Manager Desktop - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise eProfile Manager Desktop - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Fsa Administration - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Campus Directory Interfac - Student Count Perpetual	14482215	27000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise ePerformance - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Learning Management - Student Count Perpetual	14482215	27000	VALUE		18-Sep-11	4,355.85

Service Level: Software Update License & Support **End Date: 17-Sep-12**

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	Final Price
PeopleSoft Enterprise Outreach - Student Count Perpetual	14482215	27000			18-Sep-11	4,355.85
PeopleSoft Enterprise Time And Labor - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Resume Processing - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Candidate Gateway - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Marketing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Personal Portfolio - Student Count Perpetual	14482215	27000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise PeopleTools-Enterprise Development Starter Kit - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Supply Chain Portal Pack - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
Micro Focus International Ltd. Net Express COBOL for Windows	14482215	2	USER		18-Sep-11	4,355.91
PeopleSoft Enterprise Talent Acquisition Manager - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise eDevelopment - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Enterprise Portal - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Payroll For North America - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Online Marketing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Gradebook - Student Count Perpetual	14482215	27000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Planning And Budgeting - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-11	4,355.85
PeopleSoft Enterprise Absence Management - Employee Count Perpetual	14482216	1250			18-Sep-11	0.00

Subtotal: USD 235,216.16

Total Amount: USD 235,216.16

plus applicable tax

Service Contract Number: P-04-08056-000--66

Notes:

1. If any of the fields listed above are blank, the program licenses were acquired under a separate license model in which such field(s) does not apply.
2. If a change to the Service Details provided above is required, please contact Mike Gebhardt at +19163155819 or at mike.gebhardt@oracle.com and an updated ordering document will be provided to you in accordance with Oracle's technical support policies.

GENERAL TERMS

"You" and "your" refers to the Customer provided above.

In the event that the Customer and the Quote To Account Name provided above are not the same, Peralta Community College District acknowledges that Customer has authorized Peralta Community College District to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. Peralta Community College District agrees that the ordered services shall be used solely by the Customer and shall advise Customer of the terms of this ordering document as well as information and notices about technical support that Oracle provides to Peralta Community College District during the term of service.

The technical support services acquired under this ordering document are governed by the terms and conditions of the Acquired PSFT Agreement. However, any use of the programs, which includes by definition the updates and other materials provided or made available by Oracle under technical support, is subject to the rights granted for the programs set forth in the order in which the programs were acquired.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies, including Oracle's reinstatement policy, may be accessed at <http://www.oracle.com/us/support/policies/index.html>. Customers who allow technical support to lapse and later wish to reactivate it will be subject to Oracle's reinstatement policy in effect at the time of reinstatement. Applicable reinstatement fees may apply in addition to the annual technical support fees.

In the event that Priority Service is acquired under this ordering document, you acknowledge you must maintain a current Software Update License & Support contract for all licenses in a license set for which Priority Service has been purchased. By accepting this ordering document, you also acknowledge that Software Update License & Support for program licenses listed under the Priority Service level may be renewed under separate contract(s). Upon renewal, Priority Service fees will be based on the Priority Service pricing policies in effect at the time of renewal and such fees will be adjusted to account for any acquisition of additional licenses in a license set. Contractual caps on annual technical support fees for Software Update License & Support do not apply to Priority Service, unless stated otherwise in your contract.

Order Processing Details

Your order is subject to Oracle's acceptance. An order consists of the following: (i) this ordering document, which incorporates by reference the Acquired PSFT Agreement, and (ii) a form of payment acceptable to Oracle. Oracle normally accepts orders after receipt of a purchase order, check or credit card issued in accordance with the Purchase Order, Check, Credit Card Confirmation section below. If Oracle accepts your order, the service start date is the effective date of such order and also serves as the commencement date of the technical support services.

Please note that if the pre-tax value of this ordering document is USD2,000 or less, the technical support services on this ordering document must be paid either by credit card or electronic upload of a PO to the Online site.

Once ordered, technical support for the support period defined above is non-cancelable and the related fees are non-refundable.

An invoice will only be issued upon receipt of a form of payment acceptable to Oracle. Regardless of the form of payment, Oracle's invoice includes applicable sales tax, GST, or VAT (collectively referred to as "tax"). If Peralta Community College District is a tax exempt organization, a copy of Peralta Community College District's tax exemption certificate must be submitted with Peralta Community College District's purchase order, check, credit card or other acceptable form of payment.

PURCHASE ORDER, CHECK, CREDIT CARD CONFIRMATION

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must include the following information:

- Service Contract #: P-04-08056-000--66
- Term of Service: 18-Sep-11 to 17-Sep-12
- Final Total: USD 235,216.16 (excluding applicable tax)
- Local Tax, if applicable
- Agreement: Acquired PSFT Agreement

In issuing a purchase order, Peralta Community College District agrees that the terms of this ordering document and the terms of Acquired PSFT Agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered.

Please e-mail or fax the purchase order to Oracle per the Remittance Details provided below.

Check

If the technical support services on this ordering document will be ordered and paid by check, the check must include the following information:

- Service Contract #: P-04-08056-000--66
- Term of Service: 18-Sep-11 to 17-Sep-12
- Final Total: USD 235,216.16 (excluding applicable tax)
- Local Tax, if applicable
- Agreement: Acquired PSFT Agreement

In issuing a check, Peralta Community College District agrees that only the terms of this ordering document and the terms of Acquired PSFT Agreement shall apply to the technical support services ordered. No terms attached or submitted with the check shall apply.

Please mail check payments per the Remittance Details provided below.

Credit Card Confirmation

If the technical support services on this ordering document will be ordered and paid under a credit card, please complete the section below and return it to Oracle per the Remittance Details provided below. Please note that Oracle is unable to process credit card transactions of USD100,000 or greater.

Service Contract #: P-04-08056-000--66
Term of Service: 18-Sep-11 to 17-Sep-12
Final Total: USD 235,216.16 (excluding applicable tax)
Agreement: Acquired PSFT Agreement

Credit Card Number

Expiration Date

Billing Address (associated with Credit Card)

City, State, and Zip (associated with Credit Card)

Authorized Signature

Name

The credit card must be valid for the entire Term of Service above. In issuing this credit card confirmation, Peralta Community College District agrees that only the terms of this ordering document and the terms of Acquired PSFT Agreement shall apply to the technical support services ordered. No terms attached or submitted with the credit card confirmation shall apply.

REMITTANCE DETAILS

Purchase orders or credit card details for the technical support services ordered hereto should be sent to:

Attn: Mike Gebhardt
Oracle Support Services
Fax: +19163155657
E-mail: mike.gebhardt@oracle.com

Checks for the technical support services ordered hereto should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc.
PO Box 44471
San Francisco, CA 94144-4471

All other States:

Oracle America, Inc.
PO Box 71028
Chicago, IL 60694-1028