



31-Jul-13

Calvin Madlock
Peralta Community College District
333 East 8th Street
OAKLAND
CA 94606
United States

Dear Calvin Madlock

The technical support services provided under support service number P-04-08056-000--66 will expire, or have expired, on 17-Sep-13. Please find attached an ordering document for the renewal of these technical support services. If applicable, the attached ordering document may include technical support services that you have requested to order that are in addition to the technical support services that you are renewing.

To prevent interruption to and/ or termination of technical support services, please complete your order for the renewal of technical support services, identified in the ordering document, by issuing a form of payment acceptable to Oracle in accordance with the Order Processing Details section of the ordering document on or before 19-Aug-13.

If you have questions regarding your order or require further information, please contact me at the e-mail address or telephone number provided below.

Regards,

Kate Zausch
Oracle Support Services
E-mail: kate.zausch@oracle.com
Tel.: 19163155739
Fax:



GENERAL INFORMATION

OFFER EXPIRATION		ORACLE: Oracle America, Inc.	
Support Service Number:	P-04-08056-000--66	Oracle Support Sales Representative:	Kate Zausch
Offer Expires:	17-Sep-13	Telephone:	19163155739
		Fax:	
		E-mail:	kate.zausch@oracle.com
CUSTOMER: Peralta Community College District			
CUSTOMER QUOTE TO		CUSTOMER BILL TO	
Account Contact:	Calvin Madlock	Account Contact:	Accounts Payable
Account Name:	Peralta Community College District	Account Name:	Peralta Community College District
Address:	333 East 8th Street OAKLAND CA 94606 United States	Address:	333 East 8th Street OAKLAND CA 94606 United States
Telephone:	510 466-5398	Telephone:	510-466-7298
Fax:		Fax:	
E-mail:	cmadlock@peralta.edu	E-mail:	@

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number P-04-08056-000--66, to Your Oracle Support Sales Representative identified in the table above.

SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise eProfile - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Performance Management Warehouse - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise HelpDesk for Employee Self Service - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Human Resources - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Inventory - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Business Planning - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise ESA Portal Pack - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise EPM Portal Pack - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Financials Portal Pack - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise eProcurement - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Strategic Sourcing - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Integrated FieldService - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise CRM Portal Pack - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise eBenefits - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise ePay - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13

Program Technical Support Services**Service Level: Software Update License & Support**

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise HCM Portal Pack - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise General Ledger - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Receivables - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Payables - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Asset Management - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Project Costing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Expenses - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Purchasing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise eSupplier Connection - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Benefits Administration - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise HelpDesk - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Telemarketing - Reported Budget Perpetual	14482215	125000000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Student Administration - Student Count Perpetual	14482215	27000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Community Access - Student Count Perpetual	14482215	27000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Community Directory - Student Count Perpetual	14482215	27000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Learner Services - Student Count Perpetual	14482215	27000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise eCompensation - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13

Program Technical Support Services**Service Level: Software Update License & Support**

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise eCompensation Manager Desktop - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise eProfile Manager Desktop - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Fsa Administration - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Campus Directory Interfac - Student Count Perpetual	14482215	27000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise ePerformance - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Higher Education Faculty Management - Student Count Perpetual	14482215	27000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Outreach - Student Count Perpetual	14482215	27000			18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Time And Labor - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Resume Processing - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Candidate Gateway - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Marketing - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Personal Portfolio - Student Count Perpetual	14482215	27000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise PeopleTools-Enterprise Development Starter Kit - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Supply Chain Portal Pack - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
Micro Focus International Ltd. Net Express COBOL for Windows	14482215	2	USER		18-Sep-13	17-Sep-14	4,621.18
PeopleSoft Enterprise Talent Acquisition Manager - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13

Program Technical Support Services
Service Level: Software Update License & Support

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
PeopleSoft Enterprise eDevelopment - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Enterprise Portal - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Payroll For North America - Employee Count Perpetual	14482215	1250	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Online Marketing - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Gradebook - Student Count Perpetual	14482215	27000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Planning And Budgeting - Reported Budget Perpetual	14482215	12500000	VALUE		18-Sep-13	17-Sep-14	4,621.13
PeopleSoft Enterprise Absence Management - Employee Count Perpetual	14482216	1250			18-Sep-13	17-Sep-14	0.00

Program Technical Support Fees: USD 249,541.07

Total Price: USD 249,541.07

Plus applicable tax

Please note the following:

- If You have questions regarding the Services Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. If Your programs and/ or hardware are identified in Oracle's Lifetime Support policy they may move to a different services level during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Services Detail table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware.
- If any of the fields listed in the Services Detail table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

TECHNICAL SUPPORT SERVICES TERMS

If the Customer and the Customer Quote To name identified in the General Information table above are not the same, Peralta Community College District represents that Customer has authorized Peralta Community College District to execute this ordering document on Customer's behalf and to bind Customer to the terms described herein. Peralta Community College District agrees that the services ordered are for the sole benefit of Customer and shall only be used by Customer. Peralta Community College District agrees to advise Customer of the terms of this ordering document as well as any communications received from Oracle regarding the services.

If the Customer and the Customer Bill To name identified in the General Information table above are not the same, Customer agrees that: a) Customer has the ultimate responsibility for payments under this ordering document; and b) any failure of Peralta Community College District to make timely payment per the terms of this ordering document shall be deemed a breach by Customer and, in addition to any other remedies available to Oracle, Oracle may terminate Customer's technical support service under this ordering document.

Technical support is provided under Oracle's technical support policies in effect at the time the services are provided. The technical support policies are subject to change at Oracle's discretion; however, Oracle will not materially reduce the level of services provided for supported programs and/or hardware during the period for which fees for technical support have been paid. You should review the technical support policies prior to entering into this ordering document. The current version of the technical support policies may be accessed at <http://www.oracle.com/us/support/policies/index.html>.

The technical support services acquired under this ordering document are governed by the terms and conditions of the Acquired PSFT Agreement ("agreement"). Any use of the programs and/or hardware, which includes updates and other materials provided or made available by Oracle as a part of technical support services, is subject to the rights granted for the programs and/or hardware set forth in the order in which the programs and/or hardware were acquired.

This ordering document incorporates the agreement by reference. In the event of inconsistencies between the terms contained in this ordering document and the agreement, this ordering document shall take precedence.

ORDER PROCESSING DETAILS

Your order is subject to Oracle's acceptance. Your order is deemed to be placed when You provide Oracle with details for payment (e.g., Your purchase order, Your check, a credit card confirmation or payment confirmation for the order as detailed below). Once placed, Your order shall be non-cancelable and the sums paid nonrefundable, except as provided in the agreement.

Please note that if the pre-tax value of this ordering document is USD \$2,000 or less, the technical support services ordered (i) must be paid by credit card; or (ii) You must renew Your support via the Oracle Store. Please contact Your Oracle Support Sales Representative for details regarding renewing Your support via the Oracle Store.

Technical Support fees are invoiced Quarterly in Arrears. All fees payable to Oracle are due within 30 NET from date of invoice.

Oracle will issue an invoice to you upon receipt of a purchase order or a form of payment acceptable to Oracle. You agree to pay any sales, value-added or other similar taxes imposed by applicable law, except for taxes based on Oracle's income. If Peralta Community College District is a tax exempt organization, a copy of Peralta Community College District's tax exemption certificate must be submitted with Peralta Community College District's purchase order, check, credit card or other acceptable form of payment.

Purchase Order

If the technical support services on this ordering document will be ordered and paid under a purchase order, the purchase order must include the following information:

- Support Service Number: P-04-08056-000--66
- Total Price: USD 249,541.07 (excluding applicable tax)
- Local Tax, if applicable

In issuing a purchase order, Peralta Community College District agrees that the terms of this ordering document and the agreement supersede the terms in the purchase order or any other non-Oracle document, and no terms included in any such purchase order or other non-Oracle document shall apply to the technical support services ordered under this ordering document.

Please e-mail or fax the purchase order to Oracle in accordance with the Remittance Details section below. If the pre-tax value of this ordering document is USD \$2,000 or less, the technical support services ordered must be renewed via the Oracle Store. Please contact Your Oracle Support Sales Representative for details regarding renewing Your support via the Oracle Store.

Check

If the technical support services on this ordering document will be ordered and paid by check, the check must include the following information:

- Support Service Number: P-04-08056-000--66
- Total Price: USD 249,541.07 (excluding applicable tax)
- Local Tax, if applicable

In issuing a check, Peralta Community College District agrees that only the terms of this ordering document and the agreement shall apply to the technical support services ordered under this ordering document. No terms attached or submitted with the check shall apply.

Please mail check payments in accordance with the Remittance Details section below.

Credit Card Confirmation

If the technical support services on this ordering document will be ordered and paid by credit card, please complete the information in this section and return it to Oracle in accordance with the Remittance Details section below. The credit card used to make payment must be valid for the entire support services term. Please note that Oracle is unable to process credit card transactions of USD \$100,000 or greater.

Credit Card Number

Expiration Date

Billing Address (associated with Credit Card)

City, State, and Zip (associated with Credit Card)

Authorized Signature

Name

In issuing this credit card confirmation, Peralta Community College District agrees that only the terms of this ordering document and the agreement shall apply to the technical support services ordered under this ordering document. No terms attached or submitted with the credit card confirmation shall apply.

Remittance Details

Purchase orders, credit card details, or payment confirmation for the technical support services ordered under this ordering document should be sent to:

Attn: Kate Zausch
Oracle Support Services
Fax:
E-mail: kate.zausch@oracle.com

Checks for the technical support services ordered under this ordering document should be sent to:

AK, AZ, CA, HI, ID, NV, OR, UT, WA:

Oracle America, Inc
PO Box 44471
San Francisco, CA 94144-4471

All Other States:

Oracle America, Inc
PO Box 203448

Dallas, TX 75320-3448