

PERALTA COMMUNITY COLLEGE DISTRICT
Board of Trustees Agenda Report
For the Trustee Meeting Date of July 12, 2016

ITEM TITLE:

Consider Approval of an emergency contract and purchase with NetXperts through a Foundation for California Community College Administrative Services Agreement (CB 15-013) to upgrade/refresh the Voice over IP (VoIP) phone system and to refresh the Local Area Network (LAN) at the College of Alameda.

SPECIFIC BOARD ACTION REQUESTED:

Approval is requested to authorize the emergency contract and purchase with NetExperts in the amount not-to-exceed \$1,050,000.

ITEM SUMMARY:

Consider Approval of emergency contract and purchase with NetXperts through a Foundation for California Community College Administrative Services Agreement (CB 15-013) to upgrade the Voice over IP (VoIP) telephone system and to refresh the Local Area Network (LAN) to include the procurement, installation, and programming of all equipment and to provide a fully operational network at the College of Alameda in the amount not-to-exceed \$1,050,000.00.

Education Code Section 20654 provides that in an emergency when any repairs, alterations, work, or improvement to any facility of the college, or to permit the continuance of existing college classes, or to avoid danger to life or property, the Board may by unanimous vote contract in writing or otherwise on behalf of the District for the performance of labor and furnishing of materials or supplies for the purpose without advertising for or inviting bids.

The College of Alameda computer networks and phone system continue to fail intermittently. As a result of these occurrences, the College of Alameda entire computer and phone network is in danger of further property loss and constitutes a hindrance to the continuance of existing classes and daily operations; and

Pursuant to Education Code Section 20654, this Board finds, for the reasons set forth above, that a dire emergency exists as a result of the College of Alameda network failure, and immediate corrective action is required to mitigate further loss of District property and continuance of existing classes and daily operations.

The purchase will take place through an administration services agreement between the Foundation for California Community Colleges and NetXperts, Inc., an approved vendor with FCCC. This allows PCCD to obtain special pricing through the Foundation agreement.

SOURCE OF FUNDS (AND FISCAL/BUDGETARY IMPACT):

Measure A IT Infrastructure

BACKGROUND/ANALYSIS:

College of Alameda's network core switch and telephone system are over 20 years old. Recently both the switch and telephone system began to fail and service became intermittent. As a result employees and students were not able to effectively perform standard tasks to serve students. The Mitel phone system has continued to fail leaving parts of the College with no phone system. The Network core switch is necessary to run the entire college network and a failure in the core switch will result in not only no computing services, but also no telephone system. A total loss of service would be catastrophic to the College and to the students it serves. This emergency purchase is necessary to ward off the impending failure of the network and the complete failure of the telephone system.

DELIVERABLES AND SCOPE OF WORK:

NetXperts will be responsible for the Local Area Network (LAN) Refresh at the College of Alameda. LAN refresh is to include procurement, installation, programming of all equipment that is included in the project, and provision of a fully operational network.

NetXperts will be responsible for the Voice Over IP (VoIP) Upgrade / Refresh at the College of Alameda. Voice Over IP (VoIP) Upgrade / Refresh includes the removal and addition of phones at the desk, setting up PRIs, CER, and other Call Manager configuration to make the VoIP phones work on existing Call Manager, to provide a fully operational VoIP upgrade. Configuration of existing Voice Gateway Router and Installation of UPS. College of Alameda has 75 New Cisco 3905 phones existing in stock. Existing Essential and Enhanced Licensing is being utilized and additional licenses are provided for the balance of phones.

ANTICIPATED COMPLETION DATE:

TO BE DETERMINED

ALTERNATIVES/OPTIONS:

There are no alternatives to replacing this equipment. If nothing is done the College of Alameda network will fail, as will the telephone system. Immediate corrective action is required to mitigate further loss of District property and continuance of existing classes and daily operations.

EVALUATION AND RECOMMENDED ACTION:

APPROVAL

OTHER DEPARTMENTS IMPACTED BY THIS ACTION (E.G. INFORMATION TECHNOLOGY):

YES X NO

COMMENTS:

WHO WILL BE PRESENTING THIS ITEM AT THE BOARD MEETING? (VICE CHANCELLOR)

DR. JOWEL LAGUERRE, CHANCELLOR

(*****Board contract approval is subject to negotiation and execution by the Chancellor.)

DOCUMENT PREPARED BY:

Prepared by: MaryBeth Benvenuti

Date: 7/6/2016

DOCUMENT PRESENTED AND APPROVED BY:

Presented and approved by:

GEORGE CROSSLAND – FERRELLI

Date:

7/6/2016

FINANCE DEPARTMENT REVIEW

Finance review required Finance review *not* required

If Finance review is required, determination is: Approved Not Approved

If not approved, please give reason: _____

Signature: *Ron Little*

Ron Little, Vice Chancellor for Finance and Administration

GENERAL COUNSEL (Legality and Format/adherence to Education Codes):

Legal review required Legal review *not* required

If Legal review is required, determination is: Approved Not Approved

Signature: _____

Nitasha Sawhney, Acting General Counsel

CHANCELLOR'S OFFICE APPROVAL

Approved, and Place on Agenda Not Approved, but Place on Agenda

Signature: *Dr. Jowel C. Laguerre*

Dr. Jowel C. Laguerre, Chancellor